Abstract Submission FAQ Sheet

**GENERAL ABSTRACT FAQ**

**Q.** Where and how do I submit an abstract?

**Q.** What is the deadline for General abstracts?

**Q.** What is the deadline for Invited Abstracts?

**Q.** How do I edit the abstract after the submission deadline?
**A.** Edits after the submission deadline must be approved by the section chair.

**Q.** Where do I find the name of a program section chair?
**A.** A list of program section chairs with contact information can be found on the web site: [http://www.fass.org/2005/contact.asp](http://www.fass.org/2005/contact.asp)

**Q.** When will I know if my abstract has been accepted?
**A.** The abstract system will send an automatic email to the corresponding author when the section chair finalizes the decision on the abstract. You can also check the web site [http://www.fass.org/2005/](http://www.fass.org/2005/) after March 2, 2005 for a list of accepted abstracts.

**Q.** When will I know the day and time of my presentation?
**A.** As soon as the program is finalized, the program will be posted to the web site [http://www.fass.org/2005/](http://www.fass.org/2005/).

**ABSTRACT CONTENT FAQ**

**Q.** Will I be able to submit my abstract in a language other than English?
**A.** No, we only accept abstracts that are written in English.

**Q.** What should I do if I have more than fifteen authors for the abstract?
**A.** The updated abstract submission system will now allow you to enter up to fifteen authors. If you have more than that please email Jennifer Gavel at abstract@assochq.org

**Q.** What should I do if I have more than fifteen institutions or companies for the abstract?
**A.** The updated abstract submission system will now allow you to enter up to fifteen institutions. If you have more than that please email Jennifer Gavel at abstract@assochq.org

**Q.** How do I check for 2300 keystrokes?
**A.** Your word processor has a word count feature where you can check the character and space count before inserting special coding.

**Q.** What is included in 2300 keystrokes?
**A.** Title, authors, institutions, body, key words and table, if included, counts toward the 2300 keystrokes.

**Q.** Is the special coding included in the 2300 keystrokes?
**A.** No, special coding is not included in the keystroke count.

**Q.** The guidelines state abstracts of more than 2300 keystrokes (characters and spaces) will be rejected. Will my abstract be rejected if over the 2300 keystrokes?
**A.** When you hit the submit button, you will receive a message stating you have information missing or your abstract exceeds the limit. You will have the option to adjust your keystrokes and add missing information at that time.

**ABSTRACT CODING AND WEBSITE ERROR FAQ**

**Q.** What do I do when I’m submitting an abstract and get a "500 internal server error"?
**A.** When this happens the first thing you must do is double check your abstract. Certain characters when copied and pasted from word processors will cause errors in the submission. Check your abstract for apostrophes and quotes, then if you find any replace them by deleting them and typing the character back into place. Word processors sometimes format these characters differently than what gets input when you use your keyboard to type it into place. If you
are still getting an error open up a plain text editor such as notepad (for windows) or textedit (for
mac) and cut and paste your abstract into it. Then from notepad or textedit cut and paste back
into the abstract text box. If all of this fails, contact us at abstract@assochq.org and we will
attempt to help you.

Q. Why doesn't the coding show up in the title box when I click a special character?
A. The script that generates the coding will only work in the abstract box, regardless of where
your cursor is located. This means if you need special characters in your title, you will need to cut
and paste them from the abstract body text box.

Q. Why aren't my special characters showing up where I want them in my abstract?
A. If you have cut and paste your abstract into the text box, and are going back through to insert
your special characters the script puts the coding at the end of the existing text. This means, if
you click a certain character you will need to cut and paste the coding into place from the end of
the text.

Q. Even though I have entered my characters correctly, they are not displaying properly on
the preview. What should I do?
A. Often this problem is caused by web browser incompatibility. The best way to check is to either
upgrade your browser or try a different browser altogether. The system has been tested on all
major browsers, although it tends to work the best on Internet Explorer version 4.0 and above.

LOGGING IN AFTER I'VE SUBMITTED MY ABSTRACT

Q. How do I log back in to edit my abstract before the deadline?
A. This process has changed from years past. During abstract submission the first thing you are
asked to do is input your valid e-mail address and a password. Once you've gone through and
completed your abstract an email will be automatically generated and sent to you containing your
tracking number and password. Once you have these you will be able to go to http://www.fass-
abstracts.org/authorlogin.asp and enter the information needed to login and edit your abstract.